

# High-rise Buildings

**Know the phone numbers for building security, superintendent(s) and building management.**

Property managers are required to maintain a list of "Persons Requiring Assistance During Evacuation", and to keep it up to date.

Residents requiring assistance need to make sure that building management is aware of the kind of assistance they would need in the case of evacuation.

**Know the fire safety features in your building and the emergency procedures outlined in the building's fire safety plan.**

## Evacuation

Know the location of emergency exits and where to meet if you have to evacuate.

If you are instructed to evacuate, listen carefully and follow the instructions.

If you have time and it's safe to do so:

- **Take your emergency preparedness kit**
- **Turn off lights and appliances (except refrigerator)**
- **Lock your doors**

Information on how to create an emergency preparedness kit and what to include can be found here: [ontario.ca/BePrepared](https://ontario.ca/BePrepared).

## Power Failure

In some buildings, water pumps may not work in the event of a power failure and upper floors may not get water. Make sure you have bottled water in case of a prolonged power outage.

## Medical Emergency

In the event of a medical emergency always call 9-1-1 first and then notify building security and/or the superintendent to ensure emergency responders will have easy access to the building and elevators if needed.

If you have specific needs, talk to your doctor about any items or medications you might need in your emergency preparedness kit.

More information on how to build an emergency preparedness kit and what to include can be found at [ontario.ca/BePrepared](https://ontario.ca/BePrepared).

## Alert Ready



**ALERT READY**  
EMERGENCY ALERT SYSTEM

Alert Ready is Canada's emergency alerting system that delivers critical and potentially life-saving alerts to Canadians through television, radio, and LTE-connected and compatible wireless devices. Learn more about Alert Ready and check the compatibility of various devices to receive these alerts at

[AlertReady.ca](https://AlertReady.ca).

## Alert Ready is

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For more information, contact your **municipal emergency management agency** or visit [ontario.ca/BePrepared](https://ontario.ca/BePrepared)



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